



Freedom of Information Request – 3346

When does your current teleradiology contract expire?

May 2026

Please provide the start date of your current teleradiology contract and the duration of your relationship with the vendor.

3 years/ 3 years.

Who are your current teleradiology providers?

Medica.

Please provide details of any recorded terms in your current teleradiology contracts that allow for engagement with additional providers, including specific conditions or limitations.

N/A

Please provide the number of radiology studies reported monthly by each teleradiology provider, broken down by modality (CT, X-ray, ultrasound, MRI) and subspecialisms. - I have put monthly because of the seasonal peaks and troughs that TR companies struggle with.

Medica - March 2025

CT – 3000

MR – 350

XR – 675

US – N/A

Please provide recorded data on the percentage of radiology studies reported within SLA's by your teleradiology providers, broken down by modality and sub specialism

Unknown

Please provide recorded information on the current backlog of radiology studies waiting to be reported.

N/A

Please provide the names of your current RIS (Radiology Information System) and PACS (Picture Archiving and Communication System) providers.

Sectra (RIS), Magentus (CRIS)

Provide details of interoperability barriers between your PACS/RIS systems and external teleradiology platforms, including specific technical standards causing incompatibility.

Unknown.

Who manages your current teleradiology contracts from within radiology and/or IT

Within Radiology

Detail quality assurance processes for outsourced reports to your teleradiology provider,, including frequency of discrepancy reviews and peer review process

N/A

Please provide recorded data on which radiology subspecialties (e.g., neuro, musculoskeletal, paediatric) currently require supplemental external reporting support

N/A

Please disclose any documented contingency plans your teleradiology provider uses in order to maintain radiology reporting continuity during IT system failures or workforce shortages

A business continuity plan is in place. Exempt under Section 31(1)(a) – Prevention or detection of crime.

Disclose the planned tender schedule for teleradiology radiology reporting services over the next 24 months, including anticipated contract values.

Unknown.

Disclose your contracted teleradiology vendors process for the handling and communicating of incidental findings and urgent findings.

Email and phone process.

Section 31(1)(a) Explanation for the applying the exemption

The Trust recognises that answering the request would promote openness and transparency.

*31.— (1) Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice -
(a) the prevention or detection of crime.*

We consider the knowledge of our Business Continuity Plans could provide external parties with information on how to disrupt services and use disruptions to access services.

The purpose of a Business Continuity Plan is to create a system of prevention and recovery to deal with potential threats to the Trust and providing this information would defeat the object of having this in place. Third parties could use this and other information available in the public domain to put the Trust at risk.