



**James Paget
University Hospitals**
NHS Foundation Trust

Freedom of Information Request – 3137

I am writing under the Freedom of Information Act 2000 to request information about James Paget University Hospitals NHS Foundation Trust's current and future plans for IT service delivery models. I believe this request is in the public interest as it promotes transparency in how public sector bodies manage and procure IT services, ensuring accountability and value for taxpayers.

Specifically, I am seeking information that would help me understand the strategic direction and considerations regarding outsourcing, in-sourcing, multi-sourcing, or optimising existing contracts.

Please provide the following information where available:

- **Current IT Service Model – Is your IT delivery primarily in-house, outsourced, or a hybrid approach, and if not delivered in-house, who provides this service?**
The Digital Health Team is primarily in house support with the addition of support and Maintenance contracts for Applications and key Infrastructure components. The Department is loosely based on a service delivery/service development model.
- **Major IT Contracts – Key details of significant IT service contracts (including scope, value, end date and any options for extension or renegotiation).**
Key contracts are currently under negotiation as the move to a three trust EPR will cause a huge change in the contract landscape.
- **Future IT Plans – Any strategic plans or considerations for changing IT delivery models (e.g., outsourcing, in-sourcing, multi-sourcing).**
As part of the three trust EPR a review of the Digital support function across the three organisations is currently underway and this will provide a steer towards the three trust digital strategy and the future model of IT support.