

How to insert your open fit hearing aid

Audiology Department

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1. Position the hearing aid behind your ear.



2. Insert the domed tip into the ear. It can help to pull the top part of the ear up and back, this will straighten the ear canal. Curl the tail into your ear as shown in picture 3.



3. Check in the mirror or feel to check the tube is right up against your head. If there is a gap, it needs to go in further.



Correctly fitting hearing aid

For more information contact
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Feedback

We want your visit to be as comfortable as possible. Please talk to the person in charge if you have any concerns. If the ward/department staff are unable to resolve your concern, please ask for our Patient Advice and Liaison (PALS) information. Please be assured that raising a concern will not impact on your care. **Before you leave the hospital you will be asked to complete a Friends and Family Test feedback card.** Providing your feedback is vital in helping to transform NHS services and to support patient choice.

Trust Values

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| <ul style="list-style-type: none">Courtesy and respect• A welcoming and positive attitude• Polite, friendly and interested in people• Value and respect people as individualsSo people feel welcomeAttentively kind and helpful• Look out for dignity, privacy & humanity• Attentive, responsive & take time to help• Visible presence of staff to provide careSo people feel cared for | <ul style="list-style-type: none">Responsive communication• Listen to people & answer their questions• Keep people clearly informed• Involve peopleSo people feel in controlEffective and professional• Safe, knowledgeable and reassuring• Effective care / services from joined up teams• Organised and timely, looking to improveSo people feel safe |
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The hospital can arrange for an interpreter or person to sign to assist you in communicating effectively with staff during your stay. Please let us know.

For a large print version of this leaflet, contact PALS 01493 453240