



Freedom of Information Request – 3295

I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following.

The type of contract I wish to see is below:

1. Dedicated hosting- Managed environment *N/A*
2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre. *N/A*
3. Cloud Hosting- [Cloud hosting services](#) provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other? *Cloud Hosted*
2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?
Exempt – Section 31(a)
3. What is the annual contract value for each contract? *£78,000*
4. What type of cloud environment?

Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate. – *Private Cloud.*

Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.

1st September 2024

6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.

1 September 2025

7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.

March 2025

8. What is the contract period in years? Please include whether the agreement has any extension periods?

12 months annually

9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,

Disaster recovery

10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.
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Question 2 – Reason for Section 31(a) Exemption

Sections 31(1)(a) of the Freedom of Information Act. The full wording of section 31 can be found here: <http://www.legislation.gov.uk/ukpga/2000/36/section/31>

Factors in favour of Releasing Information Regarding Cyber Security

The Trust recognises that answering the request would promote openness and transparency with regards to the Trust's ICT systems.

Factors in favour of maintaining the exemption

Cyber-attacks, which may amount to criminal offences for example under the Computer Misuse Act 1990 or the Data Protection Act 2018, are rated as a Tier 1 threat by the UK Government. The Trust, like any organisation, may be subject to cyber-attacks and since it holds large amounts of sensitive, personal and confidential information, maintaining the security of this information is extremely important.

Balancing the Public Interest Factors

The Trust has considered that if it were to release the information it would enable potential cyber attackers to ascertain how and to what extent the Trust is able to detect and deal with ICT security attacks. The information would assist those who want to attack the Trusts ICT systems.

Disclosure of the information would assist a hacker in gaining valuable information as to the nature of the Trusts ICT systems, defences and possible vulnerabilities.